



## **Wafa House Services Eligibility Policy**

Wafa House provides mental health counseling, case management, and legal services to survivors of domestic violence (DV) and sexual assault (SA), with a focus on underserved communities, particularly Arab and South Asian individuals. Eligibility is based on survivor status, financial need, and service availability.

### **1. Priority Clients**

- Survivors of DV/SA from underserved communities (Arab, South Asian, and other minority populations).
- Clients with financial need, determined by income, household size, and lack of adequate insurance (for mental health services).
- Legal Services prioritize residents of Passaic, Bergen, and Essex counties.

### **2. Non-Survivor Clients**

- Clients from underserved communities who face cultural, religious, or language barriers may receive general case management and mental health services (without financial assistance).
- Legal services are reserved for survivors and those with demonstrated financial need.

### **3. Financial Need Assessment**

- Required for non-priority clients (those who are not DV/SA survivors).
- Documentation includes tax returns, pay stubs, or proof of government assistance (e.g., SNAP, Medicaid).
- Mental health counseling requires proof of lack or inadequate insurance coverage.

*\*Clients who are not DV/SV seeking financial assistance will be referred to other agencies.*

### **4. External Referrals**

- Clients who do not meet eligibility criteria will be referred to external providers to ensure they receive appropriate support.
- This includes non-Arab/South Asian clients without survivor status and Arab/South Asian clients who do not have financial need or an insurance gap.

### **5. Exceptions & Special Cases**

- A supervisory team will review special circumstances on a case-by-case basis.
- Decisions are based on urgency, available resources, and overall caseload capacity.